

## TERMS & CONDITIONS

### LICENSES

All motorcycle riders must have a valid motorcycle license, and have had already the license for 4 years or more, and must be over 24 years old. The guest will be required to produce their original driver license and passport prior to commencing tour.

### LIABILITY

Big Bike Tours make every effort to safeguard our clients, we cannot be held responsible for personal injury or loss due to events which are beyond our control. Passengers should note that motorcycle travel involves a higher than normal risk and a signed release is required by Big Bike Tours from all motorcycle riders and passengers before the tour commences. Big Bike Tours do not guarantee pick up or drop off times and are not liable for passengers connection to flights, trains etc. Big Bike Tours accept no responsibility for loss or damage to personal belongings or baggage.

### BOOKING AND CANCELLATION POLICY

Provisional Tour booking requires a specific date, choice of motorcycle model, and minimum 10% deposit paid immediately. A deposit will be fully refunded for tour cancellations more than 30 days before the tour starts (excluding bank charges or any other costs incurred in the transfer). A deposit is non refundable if the booking is cancelled less than 30 days before the starting date of the hire. The full hire fee is to be paid 14 days before the Tour start date, in order for the booking to be confirmed. If the guest does not commit to payment 14 days before Tour start date, the booking may be cancelled.

Big Bike Tours Tour Cancellations will incur the following charges:

30 Days to 15 Days 30% of Tour cost

14 Days to 8 Days 50% of Tour cost

7 Days or less 100% of Tour cost

### TRAFFIC FINES

On completion of the tour, all speeding tickets, camera speeding fines, parking fines or any other traffic will be paid by Big Bike Tours.

### MOTORCYCLE SAFE RIDING CONDITIONS

Big Bike Tours wishes to maintain the highest standards of safety to ensure the well being of our guests. We therefore only ride the motorcycles in conditions where there is full visibility during daylight hours, and when vision is not impaired by heavy rain. Motorcycles may only be ridden from sunrise to sunset. Only in the case of late arrival may Big Bike Tours motorcycles be ridden, and at reduced speed to reach the next destination. When rainfall occurs speed must be reduced to a sensible safe wet road surface handling speed based on the rider skill, until the nearest shelter is reached.

### ITINERY DISCLAIMER

Big Bike Tours itineraries may change as we make improvements to our tours. Our brochures are updated when tour itineraries change or the need arises. Big Bike Tours reserves the right to amend the tour route due to road works, weather conditions, or our new research information on routes. No refunds will be given due to any route change.

### **MOTORCYCLE PROTECTIVE GEAR**

Big Bike Tours strongly recommends that all protective clothing be worn. Big Bike Tours provides all motorcycle protective gear. If you require any special size clothing it would be preferable to bring the protective clothing with you. In Thailand motorcycle helmets are compulsory; boots, protective clothing, and gloves for riders and passengers are strongly advised.

### **MEALS AND ALCOHOL**

Big Bike Tours provide breakfast at the hotel, normally an international buffet and lunch & dinner at a restaurant during the day tour, normally Thai food. If you have any specific dietary requirements, please inform us when booking so we can make the appropriate arrangements for you. The Companion vehicle always carries cool bottled water and cool refresher towels. Snacks can be purchased during stops. Big Bike Tours do not provide any alcohol on Tour, and do not allow any alcohol consumption during the day while motorcycles are in use. Guests may consume alcohol in the evening when the motorcycles are not in use.

### **TOUR GROUP SIZE**

Tour may commence with not less than 2 riders. An additional 100% must be paid for a single rider tour to commence.

### **PILLION PASSANGERS AND GUESTS (NON MOTORCYCLE RIDERS)**

Pillion passenger on motorcycle and guests traveling in a luxury van must be paid per person and tour.

### **TRANSFERS**

Big Bike Tours will collect you from the airport, hotel, or your accommodation, at the beginning of the tour. At the end of the tour you will be transferred back to your hotel, accommodation or the airport.

### **FUEL**

All fuel is supplied by Big Bike Tours.

### **DAMAGE OR TECHNICAL FAILURES**

Any damage, mechanical or electrical failure on any Big Bike Tours motorcycle must be reported to the tour leader immediately. Included within the tour price is standard motorcycle damage insurance which covers you for incidental damages. You will be liable for the first 25,000 THB in any claim and in the event of a write-off (never happened yet) you will be liable for 100,000 THB (Thai Baht) We do offer an upgrade to this insurance bringing the liability down to 10,000 and 75,000 respectively if you wish to upgrade it (500 THB per bike and day). Please note this is only applicable to tours within Thailand.

### **CLOTHING AND THAI SEASONS**

Casual clothing is used everywhere, except when visiting temples, where short pants and skirts are not traditionally acceptable. The 3 seasons in Thailand are winter, rainy season, and summer.

WINTER – from October to February, the days are warm, but evenings and mornings can be cool, and a light jersey may be used.

RAINY SEASON – from August to October, the days temperatures are hot, 21 to 30 deg. A rain coat is required.

SUMMER – from March to July, the days temperatures can be very hot, 33 to 40 deg.